



13 NOV, 2019

Monitor electricity usage in rental properties via mobile app

The Star, Malaysia

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LANDLORDS can check if their tenants are paying the electricity bill on time via the myTNB app or portal.

Responding to *StarMetro's* article "Change name in TNB account so tenants will be liable for bills" on Oct 21, national utility giant Tenaga Nasional Bhd said landlords who fear being saddled with massive unpaid bills by errant tenants had several options.

Besides changing the name on the TNB account for the rental

properties, landlords who did not want to do so had the option of using the myTNB app or portal to scrutinise the bills and payment records, it said in a statement.

"In the event the overdue amount for a particular account has surpassed the security deposit from the tenant, the landlord can request for disconnection of electricity supply by contacting TNB CareLine at 1-300-88-5454," it said.

The article highlighted cases where landlords were left owing a huge sum of money to TNB because of their tenants, who had run off or disappeared without paying the electricity bills, which in some cases ran up to several hundred thousand ringgit.

The landlords were reminded to change the name in the TNB account of their rental properties, so that the tenants will be responsible for the charges owing.



Landlords can monitor the electricity bill via the myTNB app.



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SUMMARIES

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