



29 May 2019
Borneo Post (KK), Malaysia

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Energy Commission ordered to probe high power bill complaints

PUTRAJAYA: The Ministry of Energy, Science, Technology, Environment and Climatic Change (MESTECC) has instructed the Energy Commission (EC) to investigate the high electricity bill imposed by Tenaga Nasional Bhd (TNB).

Its minister Yeo Bee Yin said she had received more than 300 complaints throughout the country concerning the issue on high electricity bill and the EC would take 14 days to investigate whether the complaints were an error by the TNB.

She said legal action could be taken against the TNB if the utility company was found not meeting the allocation under Section 9C of the Electricity Supply Act 1990 where it had to fulfill the standard of supply performance and consumer service.

Yeo said at a media conference here today that the TNB had met with the EC today and had presented three reasons on the issue concerning the considerable increase in electricity bill.



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SUMMARIES

PUTRAJAYA: The Ministry of Energy, Science, Technology, Environment and Climatic Change (MESTECC) has instructed the Energy Commission (EC) to investigate the high electricity bill imposed by Tenaga Nasional Bhd (TNB). Its minister Yeo Bee Yin said she had received more than 300 complaints throughout the country concerning the issue on high electricity bill and the EC would take 14 days to investigate whether the complaints were an error by the TNB.