## Enhanced Time of Use (ETOU) Tariff Scheme Briefing Session with Key Stakeholders

4<sup>th</sup> November 2015 Suruhanjaya Tenaga, Putrajaya







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## Time of Use (TOU) Tariff aims to encourage efficient energy usage as well as mitigate against increasing electricity bills to customers

## TOU in a nutshell

- TOU established primarily for demand side management
  - Encourage Mid Peak and Off Peak consumption
  - Discourage Peak consumption
- TOU encourages customers to use energy in an efficient manner by
  - using less energy during Peak hours or
  - Shift the activity out of the Peak hours

### **Benefits**

- CUSTOMERS are able to control their bills through own consumption, by shifting usage of electricity to time of the day when rates are cheaper hence reducing monthly bills
- Encourages and inculcates demand side management and energy efficiency practice among customers





- 2 Time zones: Peak and Off-Peak Energy Rates
- Demand charges during Peak hours
- Offered to MV and HV customers

### ETOU Scheme for Commercial (MV) and Industrial on LV, MV & HV



- 3 Time zones: Peak, Mid-Peak and Off-Peak Energy Rates
- Peak and Mid-Peak Demand Charges
- ETOU to be offered to;
  - Commercial MV
  - Industrial LV, MV and HV

## ETOU offers Off-Peak rates throughout weekends and Public Holidays



### **Salient Features**

- Peak time zone now reduced to 4 hours (from the existing 14 hours)
- Mid-Peak zone of 10 hours is introduced for Energy and Demand Charges at rates lower than the current peak rates
- Off-peak zone maintained for 10 hours



### Notes:

1. ETOU will only include the fixed Public Holidays: New Year (1 Jan), Labour Day (1 May), Merdeka Day (31 Aug), Malaysia Day (16 Sept) & Christmas (25 Dec)

# The ETOU tariff will be offered to customers under the following categories



Categories	Existing tariffs	Proposed ETOU tariffs
Commercial MV	C1	Commercial C1 MV ETOU
Commercial MV	C2	Commercial C2 MV ETOU
Industrial LV and Industrial LV (SIT)	D and Ds	Industrial D LV ETOU
Industrial MV and Industrial MV (SIT)	E1 and E1s	Industrial E1 MV ETOU
Industrial MV and Industrial MV (SIT)	E2 and E2s	Industrial E2 MV ETOU
Industrial HV and Industrial HV (SIT)	E3 and E3s	Industrial E3 HV ETOU

## Implementation of ETOU in 2 stages



- ETOU will be offered on an OPTIONAL basis to Commercial and Industrial customers connected at LV, MV and HV.
- Effective **1 January 2016**;
  - a) ETOU for MV Commercial customers (Tariff C1 and C2)
  - b) ETOU for MV and HV Industrial customers (Tariff E1, E1s, E2, E2s, E3, and E3s)
- Effective 1 January 2017;
  - a) ETOU for LV Industrial customers (Tariff D and Ds)
- ETOU implementation will be in tandem with gradual removal of SIT discounts at 2% reduction on a yearly basis

## **General Terms and Conditions**



- All customers who wish to enroll for ETOU scheme must enter into an agreement.
- All interested customers must sign up for E-mail billing.
- The customers shall be under ETOU scheme for a minimum period of 6 months.
- There is no cost imposed for installation/reprogramming of meter for first time enrollment to this scheme.
- Customer to bear all costs associated to reverting to normal gazetted tariff including meter reprogramming and/or meter change and vice versa.
- ETOU customers will be subjected to Connected Load Charge (CLC) as per current policy.
- Existing customers under customized agreement may also apply for ETOU on a case by case basis and may be subjected to additional commercial terms and conditions.
- Not applicable for landlord tenant supply scheme



Tariff Category	Demand Charge	(RM/kW/Month)	Energy	y Charge (sen	/kWh)
Talli Category	Peak	Mid-Peak	Peak	Mid-Peak	Off Peak
Commercial C1 MV ETOU	34.00	28.80	58.40	35.70	28.10
Commercial C2 MV ETOU	48.40	42.60	63.60	33.90	22.40
Industrial D LV ETOU	42.10	37.20	48.40	32.70	24.90
Industrial E1 MV ETOU	35.50	29.60	56.60	33.30	22.50
Industrial E2 MV ETOU	40.00	36.00	59.20	33.20	21.90
Industrial E3 HV ETOU	38.30	35.00	57.60	32.70	20.20

Notes:

1. Weekend and Public holidays apply only Off-Peak energy rates and Demand Charge will be waived during weekend and Public Holidays.







Base Line	Average Monthly Consumption	Existing Rates	Average Monthly Bill	
<u>Demand (kW)</u>		(RM/kW)		Electricity bill of RM 146,098 based on
0800 to 2200	572	30.3	17,332	existing tariff rates of C1
Energy (kWh)		(sen/kWh)		
Peak (kWh)	62,135	36.5	22,679	
Mid-Peak (kWh)	149,054	36.5	54,405	Monthly bill
Off-Peak (kWh)	141,596	36.5	51,683	reduction of
Total	352,785		146,098	reduction of
2 Customer's E	Bill on ETOU Ra	ates		RM 7,641 (5.2%)
2 Customer's E	Bill on ETOU Ra		Average	
2 Customer's E		ETOU Rates	Average Monthly Bill	RM 7,641 (5.2%)           Bill reduced to RM 138,457 due to:
Demand (kW)	Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)		Bill reduced to RM 138,457 due to:
Demand (kW)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates	Monthly Bill	<ul><li>Bill reduced to RM 138,457 due to:</li><li>Off-Peak rates only, for weekends</li></ul>
<u>Demand (kW)</u> Peak (kW)	Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)		Bill reduced to RM 138,457 due to:
<u>Demand (kW)</u> Peak (kW) Mid-Peak (kW)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 34.0	Monthly Bill	<ul> <li>Bill reduced to RM 138,457 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
<u>Demand (kW)</u> Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 34.0 28.8	Monthly Bill	<ul> <li>Bill reduced to RM 138,457 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
<u>Demand (kW)</u> Peak (kW) Mid-Peak (kW) <u>Energy Charge (kWh)</u> Peak (kWh)	Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 34.0 28.8 (sen/kWh)	Monthly Bill 18,675 <sup>1</sup>	<ul> <li>Bill reduced to RM 138,457 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
	Average Monthly Consumption Average Monthly Demand Charge in a year 42,004	ETOU Rates (RM/kW) 34.0 28.8 (sen/kWh) 58.4	<u>Monthly Bill</u> 18,675 <sup>1</sup> 24,530	<ul> <li>Bill reduced to RM 138,457 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>



Base Line	Average Monthly Consumption	Existing Rate	Average Monthly Bill	
<u>Demand (kW)</u>		(RM/kW)		Electricity bill of RM 41,085 based on
0800 to 2200	29	0 45.	1 13,079	existing tariff rates of C2
Energy (kWh)		(sen/kWh)		
Peak (kWh)	1,69	0 36.	5 617	
Mid-Peak (kWh)	27,67		5 10,100	Manthhabill
Off-Peak (kWh)	77,18	2 22.	4 17,289	Monthly bill
Total	106,54	4	41,085	reduction of
Customer's B	ill on ETOU Ra	ites		RM 2,266 (5.5%)
、 、	Average Monthly	t <b>es</b> ETOU Rates	Average Monthly Bill	Bill reduced to RM 38,819 due to:
Customer's B	Average Monthly Consumption	ETOU Rates	Average Monthly Bill	Bill reduced to RM 38,819 due to: • Off-Peak rates only, for weekends
Customer's B	Average Monthly			Bill reduced to RM 38,819 due to:
<b>Customer's B</b> <u>Demand Charge (kW)</u> Peak (kW)	Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)	Monthly Bill	<ul> <li>Bill reduced to RM 38,819 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
<b>Customer's B</b> Demand Charge (kW) Peak (kW) Mid-Peak (kW)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 48.4		<ul> <li>Bill reduced to RM 38,819 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
<b>Customer's B</b> <u>Demand Charge (kW)</u> Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 48.4 42.6	Monthly Bill	<ul> <li>Bill reduced to RM 38,819 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
<b>Customer's B</b> <u>Demand Charge (kW)</u> Peak (kW) <u>Mid-Peak (kW)</u> <u>Energy Charge (kWh)</u> Peak (kWh)	Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 48.4 42.6 (sen/kWh)	Monthly Bill 12,333 <sup>1</sup>	<ul> <li>Bill reduced to RM 38,819 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy rates during Mid Peak hours</li> <li>Assume 2.5% energy consumption</li> </ul>
	Average Monthly Consumption Average Monthly Demand Charge in a year 1,115	ETOU Rates (RM/kW) 48.4 42.6 (sen/kWh) 63.6	<u>Monthly Bill</u> 12,333 <sup>1</sup> 709	<ul> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy rates during Mid Peak hours</li> </ul>



Base Line	Average Monthly Consumption	Existing Rates	Average Monthly Bill	
<u>Demand (kW)</u>		(RM/kW)		Electricity bill of RM 128,143 based on
0800 to 2200	NA	NA	NA	existing tariff rates of D
Energy (kWh)		(sen/kWh)		
First 200 (kWh)	200	38.0	76	
201 kWh onwards	290,401	44.1	128,067	Monthly bill
				reduction of
Tabal	290,601		128,143	
Iotal	230,001		120,143	RM 20,305 (15.8%)
			120,145	RM 20,305 (15.8%)
		ates		RM 20,305 (15.8%)
	Sill on ETOU Ra	ates ETOU Rates	Average	Bill reduced to RM 107,838 due to:
Customer's B	ill on ETOU Ra			Bill reduced to RM 107,838 due to: • Off-Peak rates only, for weekends
<b>Customer's B</b> Demand Charge (kW)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates	Average	Bill reduced to RM 107,838 due to:
<b>Demand Charge (kW)</b> Peak (kW)	Sill on ETOU Ra Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)	Average	<ul> <li>Bill reduced to RM 107,838 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
<b>Demand Charge (kW)</b> Peak (kW) Mid-Peak (kW)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 42.1	Average Monthly Bill	<ul> <li>Bill reduced to RM 107,838 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
<b>Demand Charge (kW)</b> Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 42.1 37.2	Average Monthly Bill	<ul> <li>Bill reduced to RM 107,838 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
<b>Demand Charge (kW)</b> Peak (kW) Mid-Peak (kW) Energy Charge (kWh) Peak (kWh) Mid-Peak (kWh)	Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 42.1 37.2 (sen/kWh)	Average Monthly Bill 20,951 <sup>1</sup> 16,130 28,070	<ul> <li>Bill reduced to RM 107,838 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
Total Customer's B Demand Charge (kW) Peak (kW) Mid-Peak (kW) Energy Charge (kWh) Peak (kWh) Mid-Peak (kWh) Off-Peak (kWh)	Average Monthly Consumption Average Monthly Demand Charge in a year 33,326	ETOU Rates (RM/kW) 42.1 37.2 (sen/kWh) 48.4	Average Monthly Bill 20,951 <sup>1</sup> 16,130	<ul> <li>Bill reduced to RM 107,838 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy rates during Mid Peak hours</li> </ul>



Base Line	Average Monthly Consumption	Existing Rates	Average Monthly Bill			
Demand (kW)		(RM/kW)		Electricity bill of RM 287,788 ba	ased on	
)800 to 2200	1,844	29.6	54,582	existing tariff rates of E1		
Energy (kWh)		(sen/kWh)				
Peak (kWh)	124,500	33.7	41,957			
Vid-Peak (kWh)	295,723	33.7	99,659		Monthly hill	
Off-Peak (kWh)	271,782	33.7	91,591		Monthly bill	
Total	692,005		287,788		reduction of	
Total	052,003	<u> </u>				
					RM 18,971 (6.6	;%)
	II on ETOU Rat Average Monthly	ETOU Rates	Average	Bill reduced to RM 268,817 du	le to:	<b>3%)</b>
Customer's Bi	II on ETOU Rat Average Monthly Consumption	ETOU Rates		Off-Peak rates only, for week	le to:	<b>6%)</b>
Customer's Bi Demand Charge (kW)	II on ETOU Rat Average Monthly		Average		le to:	5%) 
Customer's Bi	II on ETOU Rat Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)	Average	<ul> <li>Off-Peak rates only, for wee and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>	rgy	\$%)
Customer's Bi Demand Charge (kW) Peak (kW) Mid-Peak (kW)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 35.5	Average Monthly Bill	<ul> <li>Off-Peak rates only, for wee and Public Holidays</li> </ul>	rgy	\$%) 
Customer's Bi Demand Charge (kW) Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 35.5 29.6	Average Monthly Bill	<ul> <li>Off-Peak rates only, for wee and Public Holidays</li> <li>Cheaper Demand and Ener rates during Mid Peak hour</li> </ul>	rgy s	\$%) 
<b>Customer's Bi</b> <u>Demand Charge (kW)</u> Peak (kW) Mid-Peak (kW) <u>Energy Charge (kWh)</u> Peak (kWh)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 35.5 29.6 (sen/kWh)	Average Monthly Bill 56,370 <sup>1</sup>	<ul> <li>Off-Peak rates only, for wee and Public Holidays</li> <li>Cheaper Demand and Ener rates during Mid Peak hour</li> <li>Assume 2.5% energy constructions</li> </ul>	ie to: ekends rgy rs umption	\$%)
<b>Customer's Bi</b> Demand Charge (kW) Peak (kW)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year 93,928	ETOU Rates (RM/kW) 35.5 29.6 (sen/kWh) 56.6	Average Monthly Bill 56,370 <sup>1</sup> 53,163	<ul> <li>Off-Peak rates only, for wee and Public Holidays</li> <li>Cheaper Demand and Ener rates during Mid Peak hour</li> </ul>	ie to: ekends rgy rs umption	\$%)



Base Line	Average Monthly Consumption	Existing Rates	Average Monthly Bill	
Demand (kW)		(RM/kW)		Electricity bill of RM 63,108 based on
0800 to 2200	951	37.0	35,187	existing tariff rates of E2
Energy (kWh)		(sen/kWh)		
Peak (kWh)	14,721	35.5	5,226	
Mid-Peak (kWh)	37,994	35.5	13,488	
Off-Peak (kWh)	42,044	21.9	9,208	Monthly bill
Total	94,759		63,108	reduction of
			63,108	reduction of <b>RM 5,528 (8.8%)</b>
	II on ETOU Rat Average Monthly	<b>ETOU Rates</b>	Average	RM 5,528 (8.8%)
Customer's Bi	II on ETOU Rat Average Monthly Consumption	ETOU Rates		RM 5,528 (8.8%) Bill reduced to RM 57,580 due to:
<b>Customer's Bi</b> Demand Charge (kW)	II on ETOU Rat Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)	Average	<ul><li>RM 5,528 (8.8%)</li><li>Bill reduced to RM 57,580 due to:</li><li>Off-Peak rates only, for weekends</li></ul>
<b>Customer's Bi</b> Demand Charge (kW) Peak (kW)	II on ETOU Rat Average Monthly Consumption	ETOU Rates (RM/kW) 40.0	Average Monthly Bill	RM 5,528 (8.8%) Bill reduced to RM 57,580 due to:
<b>Customer's Bi</b> Demand Charge (kW) Peak (kW) Mid-Peak (kW)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 40.0 36.0	Average	<ul><li>RM 5,528 (8.8%)</li><li>Bill reduced to RM 57,580 due to:</li><li>Off-Peak rates only, for weekends</li></ul>
Demand Charge (kW) Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 40.0	Average Monthly Bill	RM 5,528 (8.8%) Bill reduced to RM 57,580 due to: • Off-Peak rates only, for weekends and Public Holidays
Demand Charge (kW) Peak (kW) Mid-Peak (kW) Energy Charge (kWh) Peak (kWh)	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 40.0 36.0 (sen/kWh)	Average Monthly Bill 31,609 <sup>1</sup>	<ul> <li>RM 5,528 (8.8%)</li> <li>Bill reduced to RM 57,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy rates during Mid Peak hours</li> </ul>
	II on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year 7,621	ETOU Rates (RM/kW) 40.0 36.0 (sen/kWh) 59.2	Average Monthly Bill 31,609 <sup>1</sup> 4,512	<ul> <li>RM 5,528 (8.8%)</li> <li>Bill reduced to RM 57,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>

E3 customer with an average monthly consumption of 1,042,272 kWh

Base Line	Average Monthly Consumption	Existing Rates	Average Monthly Bill	
Demand (kW)		(RM/kW)		Electricity bill of RM 604,138 based on
0800 to 2200	8,905	35.5	316,128	existing tariff rates of E3
Energy (kWh)		(sen/kWh)		
Peak (kWh)	159,254	33.7	53,669	
Mid-Peak (kWh)	414,610	33.7	139,724	Monthly bill
Off-Peak (kWh)	468,408	20.2	94,618	reduction of
Total	1,042,272		604,138	reduction of
	•	es	004,138	RM 25,558 (4.2%)
	ill on ETOU Rat Average Monthly		Average	RM 25,558 (4.2%) Bill reduced to RM 578,580 due to:
2 Customer's B	ill on ETOU Rat Average Monthly Consumption	ETOU Rates		
2 Customer's B	ill on ETOU Rat Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW)	Average	Bill reduced to RM 578,580 due to:
2 Customer's B Demand Charge (kW) Peak (kW)	ill on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 38.3	Average Monthly Bill	<ul> <li>Bill reduced to RM 578,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
2 Customer's B Demand Charge (kW) Peak (kW) Mid-Peak (kW)	ill on ETOU Rat Average Monthly Consumption Average Monthly	ETOU Rates (RM/kW) 38.3 35.0	Average	<ul> <li>Bill reduced to RM 578,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
2 Customer's B Demand Charge (kW) Peak (kW) Mid-Peak (kW) Energy Charge (kWh)	ill on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year	ETOU Rates (RM/kW) 38.3	Average Monthly Bill 286,588 <sup>1</sup>	<ul> <li>Bill reduced to RM 578,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> </ul>
2 Customer's B <u>Demand Charge (kW)</u> Peak (kW) Mid-Peak (kW) <u>Energy Charge (kWh)</u> Peak (kWh)	ill on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in	ETOU Rates (RM/kW) 38.3 35.0 (sen/kWh)	Average Monthly Bill	<ul> <li>Bill reduced to RM 578,580 due to:</li> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy</li> </ul>
2 Customer's B Demand Charge (kW) Peak (kW)	ill on ETOU Rat Average Monthly Consumption Average Monthly Demand Charge in a year 114,057	ETOU Rates (RM/kW) 38.3 35.0 (sen/kWh) 57.6	Average Monthly Bill 286,588 <sup>1</sup> 65,697	<ul> <li>Off-Peak rates only, for weekends and Public Holidays</li> <li>Cheaper Demand and Energy rates during Mid Peak hours</li> </ul>

<u>Notes</u>



